

## **Your Rights as our Patient**

**At Naperbrook Dermatology we are committed to delivering quality health care with our patients' needs. With this as our goal, we honor and attest to the following rights as our patients.**

### **ACCESS:**

- Receive appropriate medical care
- Contact and speak with the doctor
- Communicate and receive a timely response to your complaints

### **RESPECT & DIGNITY**

- Be treated as an individual
- Receive care free of unnecessary restraints
- Ensure confidentiality of your medical information
- Have your personal privacy respected
- Make informed choices about your care and treatment including the decision to refuse treatment
- Refuse to participate in experimental research

### **INFORMATION EDUCATION & COMMUNICATION**

- Know the identity of your physician, nurse and/or your caregiver
- Be given complete and current information about your illness, treatments and outcomes of care, including unanticipated outcomes, in a manner that you can understand
- Participate in decisions about your treatment
- Know the potential risks and benefits of procedures and treatments
- Receive and itemized bill and an explanation of charges at your request

### **PHYSICAL COMFORT**

- Be cared for in an environment that is healing, clean and safe

### **AS A PARTNER OF OUR HEALTH CARE TEAM, WE ASK THAT YOU:**

- Provide complete and accurate information about your current and past state of health, including past illnesses, and the medications that you are taking
- Inform us if you perceive there may be a problem with your care
- Ask questions when you don't understand what we are saying or asking you to do
- Follow the treatment plan
- Be respectful to all the Health Care Providers and Staff, as well as other patients

***We encourage you to let us know how we can serve you better. If you would like additional assistance or wish to express a grievance, please call our Office Manager at (630)739-3376***

**I have read and agree to the above:**

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**(Patient or Guardian Signature)**

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**(Date of Service)**

